

MENTAL HEALTH MATTERS

MENTAL HEALTH MANAGEMENT TEAM INFORMATION

- As is the way now, the Mental Health Act Commission contacted us on the afternoon of August 16th to notify that the Commission would be inspecting Mortimer and Cantilupe Wards on the following day. A positive inspection and pleasing to note that the couple of issues raised are already “work in progress”
- The **Annual Public Meeting of the PCT** takes place at the Three Counties Hotel on Thursday, September 29th 2005. There is an opportunity to have a stand to demonstrate work undertaken in the PCT so, if any area of the mental health service wishes to take up this opportunity, please contact Jennie Morgan at PCT headquarters.
- **Mental Health Bookings Project:** The project is now moving at some pace in order to meet the deadline at the end of December. All the arrangements for booking appointments have been mapped out across the teams by Steffen Cleaton (Project Worker), and a trial system that meets the "full booking" standards devised. The intention is to have a consistent core system for the whole service that can have slight adaptations for different team situations. The new system will now be piloted in 4 teams during September and early October. These are Hereford City Team 1, DMHOP North, DMHOP South and CAMHS.

The Project Management Group (representing all parts of the service) will have the feedback in October and decide the next steps.

- For more information contact Mike Metcalf - mike.metcalf@herefordpct.nhs.uk
- The management team has been working with colleagues in the PCT on the Healthcare Commission Core Standards Assessment document.. The core standards “describe a level of service which is acceptable and which must be universalthat all patients and service users of all ages should be able to expect from the NHS.” The standards are contained in seven “domains” – Safety; Clinical and cost effectiveness; Governance; Patient focus; Accessible and responsive care; Care, environments and amenities and Public health.
The core standard assessments will replace the Stars model and, if you would like more information, please contact your operational manager or look at the Healthcare Commission website. – www.healthcarecommission.org.uk

Mark Hemming , Sally Simmonds, Rob Cunningham, Angie Kelly and Sue Bennison for more info.

COMMUNITY SERVICE
Rob Cunningham
Operational Manager

- Graham Bryan has just retired from lead psychologist/CMHT team co-

ordinator post in South Herefordshire and will be much missed. Many thanks for all your work and we hope you have a long and happy retirement.

- As part of the PCT Declutter Day, the Community Alcohol Service is archiving clinical notes with Iron Mountain. The learning from this piece of work will be shared with the rest of the service to establish the most efficient way of doing this work.
- A small working group has been meeting to scope and plan how to develop a Rehabilitation and Recovery Service. The first piece of work has been to assist in producing a Job Description for the Rehab and Recovery Consultant.

Contact: Rob Cunningham on 01432 262850 –
rcunningham@herefordshire.gov.uk

OLDER ADULT SERVICE
Sue Bennison
Operational Manager

- Unfortunately we were not able to appoint to the **Consultant psychologist** post following interviews this month and we have also been told that one of our newly appointed OTs will not be joining us. Following a long holiday in Australia she decided to stay there!
- Welcome to **Rachael Gilbert**, newly appointed OT in the North Herefordshire CMHT.
- Many thanks to **Alison Chappell** who has been working in the North Herefordshire CMHT for three months and has now returned to her substantive post on Cantilupe Ward.
- Agreement has been reached within the older adult service on how the **third consultant post** will be used and what this will mean to the service. The two CMHTs will now become three with the third team covering Ledbury/Bromyard and

some city GP surgeries taking surgeries presently covered by the North and South CMHTs.

- The Older Adult Service is to be a pilot site for the **Ten Essential Shared Capabilities Training** provided through NIMHE West Midlands. As well as providing training for a group of staff there is also an opportunity for a member of staff to be trained in rolling out the training to staff in other areas.

Contact: Sue Bennison 01432 262891
sbenniso@herefordshire.gov.uk

ACUTE SERVICES
Sally Simmonds
Operational Manager

- **Intensive Care Services:** In the Stonebow Unit, we have an Enhanced Care Unit (ECU) with 4 bedrooms on Jenny Lind Ward. A national grant to upgrade low secure and intensive care units has been announced this year, and Herefordshire has applied for a share. We are delighted to say that we have now been awarded £276,000 capital money! This will be used to provide:
 - A new Enhanced Care Unit for Cantilupe Ward with 2 beds. This will remove the risks of transferring people to Jenny Lind, and allow them to receive care from familiar nursing staff. There will be an enclosed garden area included.
 - Conversion of the Jenny Lind ECA smoking room and new (safer) tables and chairs and windows
 - Personal safety pin point system for the whole of Stonebow.

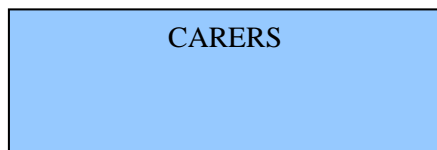
Contact: Sally Simmonds on 01432 355444 –
sally.simmonds@herefordpct.nhs.uk

GUIDANCE DOCUMENTS
CONSULTATIONS
TRAINING
OTHER EVENTS

- The Sainsbury Centre for Mental Health has set up a new project to collect information about staff who work with people with **Dual Diagnosis** SCMh says that “The Dual Diagnosis workforce is a new and growing workforce yet little is known about it. It has emerged in response to the growing concern with those people who have a Dual Diagnosis but this emergence has been largely reactive in nature and has been rather uncoordinated. “ There is a short questionnaire for staff that can be accessed at scmh.org.uk. Updates on the project’s progress will soon be available on this website and the initial findings will be presented at the SCMh Dual Diagnosis conference on 10th November 2005.

- **Guardianship under the Mental Health Act 1983 2005**

This report from the Department of Health contains the latest available statistics on the numbers of people subject to guardianship under Sections 7 and 37 of the Mental Health Act 1983. Download from www.dh.gov.uk



- **Carers Action:** Carers Action are moving from their Ross-on-Wye offices on 1st September and the new address will be
92b Widemarsh Street
Hereford
HR4 9HG
Phone number : 01432 272724
It is through the archway between Hereford Housing Advice and the Kamal

Tandoori Indian Restaurant, on the opposite side of the road from Garrick House car park.

- Carers Action invites you to an **Information Session for Health and Social Care Professionals** with the aim to
 - detail and clarify the new Carers Vouchers scheme
 - detail and clarify the services Carer Action offers to clients and those who care for them e.g. Herefordshire Crossroads, Take a Break, Children’s services, HomeShare, Time Please, Bromyard GP project etc
 - Methods of referral
 - To discuss development of additional services
 - Date and Time:
 - Friday 9th September 11.00a.m.- 1.00p.m.
 - Venue: The Fred Bulmer Centre, Wall Street, Hereford
 - Individual reference packs will be provided

Please let us know if you can attend via email : admin@carersaction.org.uk or telephone 01432 272724 . For further details, please contact Jill Jones on the above number

Any comments or items for inclusion in the Newsletter please send to:

Sue Bennison
Moor House,
Widemarsh Common,
Hereford HR4 9NA
Tel 01432 262891
sbenniso@herefordshire.gov.uk